

## Price List of Service Work and Services

PC Service		excl. VAT
<b>P1</b>	<b>Diagnosis of a fault, including determining the price of defective components</b> Diagnosis, localization of faults, proposal for repair solutions, including determining the price of new components	595 CZK
<b>P2</b>	<b>Addition/replacement of components</b> Addition/replacement of components for PC, including driver installation and functionality testing	595 CZK
Laptop Services		excl. VAT
<b>N1</b>	<b>Diagnosis of a fault, including determining the price of defective components</b> Diagnosis, localization of faults, proposal for repair solutions, including determining the price of new components	649 CZK
<b>N2</b>	<b>Addition/replacement and testing of memory/processor/optical drive/keyboard/fan, or other components</b> Addition/replacement of a component and testing the functionality of the entire system after the replacement	714 CZK
<b>N3</b>	<b>Replacement of the LCD module/inverter/LCD display cover of the notebook (LCD cover)</b> Disassembly of the notebook lid, replacement of the LCD module/inverter/LCD display cover, reassembly of the notebook lid, and testing	1 700 CZK
<b>N4</b>	<b>Replacement of the motherboard/body casing of the notebook (bottom case, top case)</b> Disassembly of the notebook, replacement of the motherboard/body casing (bottom case/top case), reassembly of the notebook, and functionality testing	2 750 CZK
Software		excl. VAT
<b>S1</b>	<b>Installation of MS Windows OEM</b> Installation of the MS Windows 98/ME/2000/XP/Vista/7/8 operating system, including all drivers	1 980 CZK
<b>S2</b>	<b>Installation of MS Office OEM</b> Installation of MS Office OEM	484 CZK
<b>S3</b>	<b>Installation and basic configuration of the server operating system</b> Installation and basic configuration of the server operating system (Windows Server, Small Business Server, Linux, Novell, etc.)	14 190 CZK
<b>S4</b>	<b>Data backup to optical media (CD-R, DVD±R, Blu-ray)</b> Backup of selected data from the HDD to a CD-R, DVD±R, or Blu-ray medium (including 1 piece of media)	714 CZK
<b>S5</b>	<b>Backup/Cloning of HDD</b> Backup/creation of a copy of all data and programs from one HDD to another	1 089 CZK
<b>S6</b>	<b>PC virus removal and spyware elimination</b> Antivirus scan, including PC/notebook virus removal and spyware elimination	2 739 CZK
Other services charged at an hourly rate		excl. VAT
<b>H1</b>	<b>Hardware technician work - 1 hour</b> Other hardware-related work not listed in the previous categories - standard hourly rate	1 077 CZK
<b>H2</b>	<b>Hardware technician work - 1 hour: server work or work on network active components with management</b> Addition/replacement of components, server configuration changes, router configuration, switch setup, VLAN, VPN, etc. - standard hourly rate	1 639 CZK
<b>H3</b>	<b>Software technician work - 1 hour: basic software on workstations</b> Installation, configuration, and administration of basic software for PCs and notebooks (operating system, standard office software)	1 077 CZK
<b>H4</b>	<b>Software technician work - 1 hour: specialized software for workstations, Microsoft server software, Linux, firewall configuration, and private network setup</b> Installation, configuration, and administration of specialized software for workstations, Microsoft server software, Linux, firewalls, and VPNs - standard hourly rate	1 639 CZK
<b>H5</b>	<b>Technician/consultant work - 1 hour: infrastructure analysis and design, custom software development</b> Consultation or installation work - infrastructure analysis and design, custom software development - standard hourly rate	4 235 CZK
<b>H6</b>	<b>Certified technician work - 1 hour: specialized solutions</b> Installation and configuration of enterprise backup software, tape libraries, blade and high-performance servers, enterprise active components, etc.	4 719 CZK
<b>H7</b>	<b>Programmer work - 1 hour</b> Software development	1 815 CZK

<b>H8 Printing solution technician work.</b>	<b>1 077 CZK</b>
Installation, configuration, and maintenance of printers	

<b>Transportation and travel expenses</b>	<b>excl. VAT</b>
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<b>C1 Technician's visit to the customer - within Prague</b>	<b>686 CZK</b>
Technician's visit to the customer in Prague - within a distance of 10 km (includes the technician's travel time)	
<b>C2 Technician's visit to the customer – in Zlín</b>	<b>351 CZK</b>
Technician's visit to the customer in Zlín - within a distance of 10 km (includes the technician's travel time)	
<b>C3 Technician's travel - price per 1 km</b>	<b>16,9 CZK</b>
Technician's visit to the customer - price per kilometer (includes the technician's travel time)	

<b>PC assembly, warranty extension</b>	<b>excl. VAT</b>
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<b>M1 Assembly, burn-in, and testing of Jett PC, Expert PC - 2-year warranty on the PC.</b>	<b>2 178 CZK</b>
Assembly, burn-in, testing, installation of OEM software, 24-month warranty on the PC, 24-month warranty on technician work	
<b>M2 Warranty extension by 1 year to a total of 3 years for Jett and Expert PCs</b>	<b>1 650 CZK</b>
Extension of the warranty for Jett and Expert PCs on both parts and technician work by 1 year, totaling 3 years	
<b>M3 Comfortable delivery of Jett and Expert PCs</b>	<b>3 750 CZK</b>
Unpacking, connecting, and demonstrating the PC at the customer's location (displaying the operating system desktop); additional work is charged as extra (e.g., internet connection configuration, network setup, application installation, etc.); does not include the cost of the technician's visit to the customer.	
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#### Contact Addresses

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